

2022 LTMGC Survey Results

as of October 3, 2022

	Answers	Count	Results	Avg.	NPS
1. Overall - How would you rate your experience with LTMGC in 2022 (1 - 10)?	>=9	72	74%	8.92	+71%
	7-8	22	23%		
	<=6	3	3%		
2. Tournament Admin. - How would you rate the planning & implementation of our golf tournaments (1 - 10)?	>=9	73	75%	8.87	+68%
	7-8	17	18%		
	<=6	7	7%		
3. Tournament Fairness - How would you rate the fairness and competitiveness of our golf tournaments (1 - 10)?	>=9	62	65%	8.44	+55%
	7-8	25	26%		
	<=6	9	9%		
4. Handicap Fairness - How would you rate the fairness and effectiveness of our tournament handicap System (1 - 10)?	>=9	69	73%	8.82	+65%
	7-8	19	20%		
	<=6	7	7%		
5. Comms Effectiveness - How would you rate the effectiveness and clarity of our communications (1 - 10)?	>=9	83	86%	9.94	+83%
	7-8	10	10%		
	<=6	3	3%		
6. Comms Quantity - How would you rate the quantity of our communication?	About Right	96	98%		+96%
	Too Much	2	2%		
	Too Little	0	0%		
7. Tournament Sign-up - How would you rate our tournament sign-up procedures (1 - 10)?	>=9	84	98%	9.29	+98%
	7-8	0	0%		
	<=6	2	2%		
8. Social - Do we provide enough opportunities for social interaction?	Yes	73	75%		+51%
	No	24	25%		
	No Opinion	0	0%		
9. Value - Do you feel our club offers good value for the price?	Yes	93	96%		+92%
	No	4	4%		
	No Opinion	0	0%		
10. Web Site - How would you rate the usefulness and ease of use of our web site (1 - 10)?	>=9	47	75%	8.09	+49%
	7-8	0	0%		
	<=6	16	25%		
11. Golf Genius - How would you rate the usefulness and ease of use of the Golf Genius portals (1 - 10)?	>=9	70	96%	8.91	+92%
	7-8	0	0%		
	<=6	3	4%		
12. Pace of Play - Do you like the time clock and our current pace of play policy?	Yes	85	87%		+73%
	No	13	13%		
		0	0%		
13. Team Hdcp Limits - Do you like our policy of capping partner handicap differential in team events?	Yes	90	92%		+84%
	No	8	8%		
		0	0%		

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				98	Avg.	NPS
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14. Max Hole Scores - Do you like our policy of no maximum hole score in flights 3 - 7?	Yes		66	68%		+36%
	No		31	32%		
			0	0%		
15. Ghin Hdcp Limit - Do you like our policy of capping tournament handicaps based on WHS/GHIN handicap?	Yes		85	89%		+79%
	No		10	11%		
			0	0%		
16. Mixed tees - In flights 2 - 8, what is your preference for tee boxes and payouts?	Mixed tees, all net		29	30%		
	Same tees, 1 gross and the rest net		24	25%		
	Same tees, all net		6	6%		
	Any of the above		29	30%		
	None of the above		9	9%		
17. Team vs. Individual events – What do you think about the number of team events (vs. individual events)?	About Right		78	80%		+59%
	Too Many Team Events		7	7%		
	Not Enough Team Events		13	13%		